

SERVICES & INFRASTRUCTURE

'OUR COMMUNITY IS ENHANCED BY THE PROVISION OF CIVIC SERVICES AND INFRASTRUCTURE. THESE SERVICES ARE PLANNED AND FINANCIALLY SUSTAINABLE'



REQUIRED OUTCOME

The provision of community-focused services and the maintenance, enhancement and upgrade of infrastructure.

WHAT DOES IT MEAN?

Community growth is supported and enhanced by a wide range of services and infrastructure, including transport, recreational facilities, utilities and telecommunications. Provision of services and infrastructure may be provided through private and public partnerships.

OUR DESTINATION

- The community has access to a range of quality core and optional services.
- The community has access to a range of well-maintained and appropriate infrastructure, including transport.
- More people are using available technology to connect to the wider Australian community.



Objectives

Where do we want to be?



Strategies

How will we get there?

1. THE TRANSPORT NETWORK IS SAFE, CONVENIENT AND EFFICIENT

- 1.1** Local and regional roads are maintained to a satisfactory standard.
- 1.2** The road network meets the community's needs in terms of traffic capacity, economic and social connectivity.
- 1.3** The cycleway and pedestrian facilities encourages economic and social connections.
- 1.4** The Stormwater Management System is efficient and effective to the design standard.

2. INFRASTRUCTURE PROVIDED BY COUNCIL IS FIT FOR CONTEMPORARY USE

- 2.1** Council buildings and facilities are available to deliver services at the level approved by Council.
- 2.2** Council utilises modern and efficient plant/equipment to meet operational needs.

3. COUNCIL PROVIDES SERVICES IN A CONSISTENT AND EQUITABLE MANNER

- 3.1** Water and sewer services meet the needs of the Community.
 - 3.2** Waste services effectively integrate waste management and reuse of materials from the waste stream.
 - 3.3** Community amenities are clean and serviceable.
 - 3.4** Council attracts, retains and trains staff so that the organisation has a skilled and diverse workforce.
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Partners who can help achieve our objectives

- ✓ Council Staff
- ✓ Suppliers and Contractors
- ✓ Various State Agencies



Outcomes - How do we know we've arrived?

Note: The ratios and benchmarks are the Financial Performance Indicators prepared by the Office of Local Government.

MEASURE	BENCHMARK
Building and Asset Renewal Ratio	<i>Greater than 100% average over 3 years</i>
Infrastructure Backlog Ratio	<i>Less than 2%</i>
Assets Maintenance Ratio	<i>Greater than 100% average over 3 years</i>
Real Operating Expenditure per Capita	<i>A decrease in Real Operating Expenditure per Capita over time</i>
Dept Service Ratio	<i>Greater than 0% and less than or equal to 20% average over 3 years</i>
Operating Performance Ratio	<i>Greater or equal to break even average over 3 years</i>

